# Pro-Player Plus Help Guide

#### Features -

- HD & 4K video playback
- Simple USB Thumb drive loading and playback of content
- Synchronized content across multiple displays
- Control from any MAC, Windows or Android Wi-Fi devices
- Can add LED (DMX) lighting and assign colors to each video
- No 24 hour power required
- No space taken up "zero footprint"
- Add video switcher, 8x8 ATEN seamless, so you can display up to 8 sources and control them from PP+
- Control directly from Windows PowerPoint via action command
- Remote VPN tech support (requires internet connection)
- Cellular routers available

### What to ask clients-

- What are you trying to accomplish as it pertains to media playback, single monitor, multiple monitors, monitor arrays?
- How much content will you be displaying?
- Do your videos have sound? Do you want to hear them during playback?
- Is any of your content from YouTube or other websites?
- Do you want to display a live video feed as well as digital files?
- Are you comfortable controlling the playback of your digital media yourself?
- Do you use PowerPoint and are you very familiar with all of its features?
- Do you create your own videos or have a content producer you work with? Advertising agency?

### When to bring in a specialist -

- When a client has multiple types of content or high quantity of content
- When a client wants to trigger videos within a live presentation
  - When a client wants to integrate their products into the control from PP+. Example when I play this video I want my product to do something, If it was a printer maybe print a test page.
- When a client has an unique set-up requiring sensors or custom triggering requests
- When a client would feel better having someone in person to guarantee proper implementation of the technology

# About Media Content Creation -

- Who is creating the content professionals or the edge user
- Is the content going to be 720, 1080 or 4K
- Is the content videos, PowerPoint, pictures or live camera
- Is the content designed to be landscape or portrait
- How many people will be selecting which content plays onsite
- Will the content be changed based on the time of day or day of the week or live presentation
- Are the display monitors mixed both landscape and portrait